



Net Partner Instructions for Student Financial Aid

To access the Financial Aid Net partner system, go to <https://npsrv.uarichmountain.edu/NPStudent/> and select First Time User to setup your account.

UA Rich Mountain Net Partner

https://npsrv.uarichmountain.edu/NPStudent/Logon.aspx?ReturnUrl=%2fNPStudent#

Help

University of Arkansas
RICH MOUNTAIN

Welcome to UA Rich Mountain Financial Aid Award system.

Online Financial Aid System

Welcome to the University of Arkansas Community College Rich Mountain Online Financial Aid System. You can:

- Complete our institutional financial aid application online
- Check the status of your application
- View a list of documents we've received from you and a list of the documents still outstanding
- View your financial aid awards
- View your student loan history
- Check the status of your student loans for the current year.

Log In Instructions

To access the online system for the **First Time**, click on **First Time User** and enter your Student ID, numeric value only and answer the following questions that you are given as a new user.

To access the online system, enter your Student ID and your UA Rich Mountain PIN. If you haven't been assigned a PIN yet, please contact the Financial Aid Office at financialaid@uarichmountain.edu.

You must have a financial aid record already established at UA Rich Mountain in order to use this system. If you have not begun the financial aid application process, you can get started by completing online the [First Application for Federal Student Aid](#). Enter our school code, 012435, on your application and we will automatically receive a copy. Once we receive your information from the FAFSA, we'll notify you of your PIN and you can then start using this system.

LOG IN

Student ID

Password

Submit

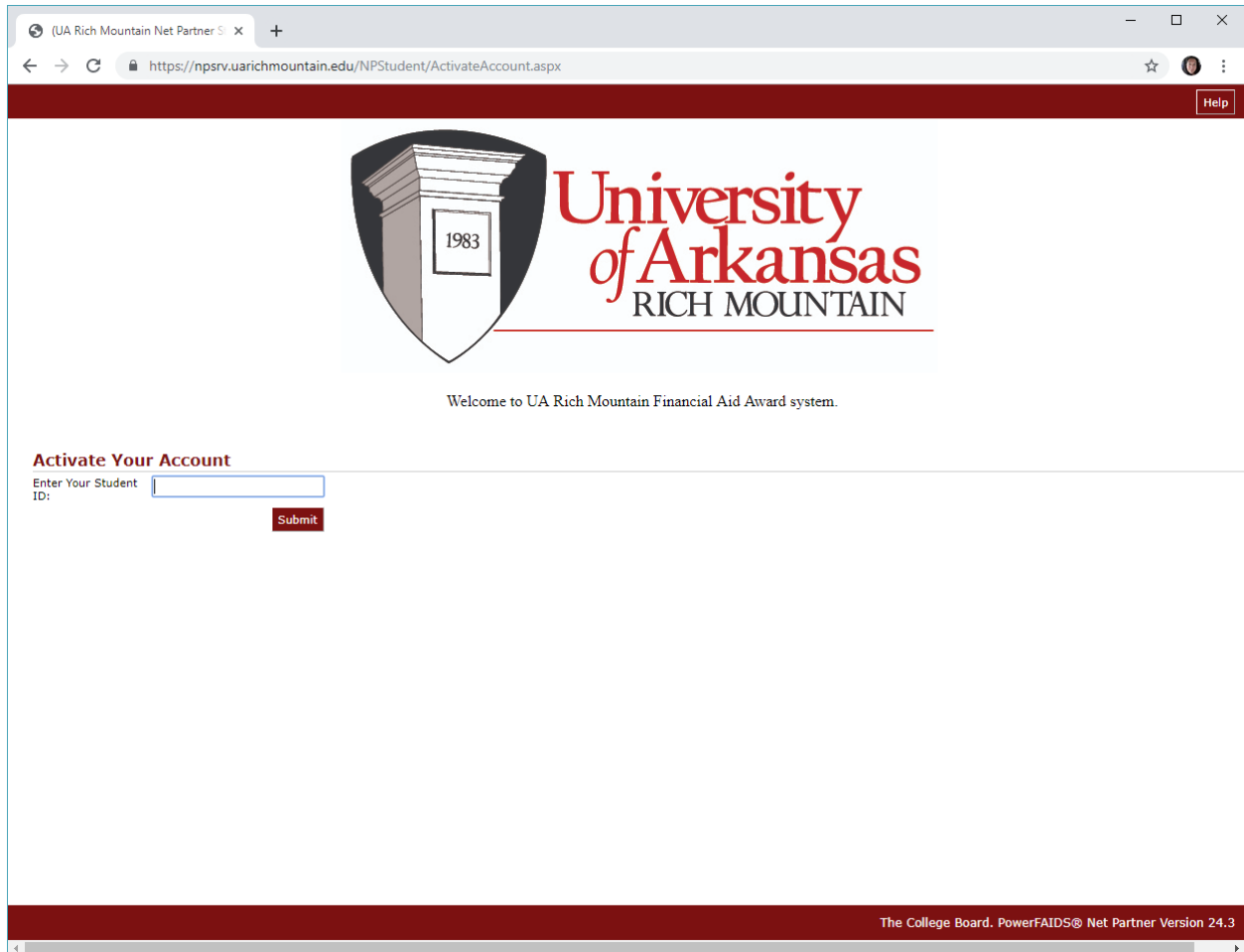
[Forgot Your Log In ID](#)
[Forgot Your Password](#)
[First Time User](#)

What's New

- Fall semester registration starts August 19th. **For priority consideration for financial aid, you must complete your application by July 1.**

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You will need to enter your student ID assigned to you by UA Rich Mountain. Your student ID is on your letter of acceptance to UA Rich Mountain. Enter only the numeric values. Do not enter the letter “A” in your ID.



The screenshot shows a web browser window with the following elements:

- Browser Tab:** (UA Rich Mountain Net Partner S... x +)
- Address Bar:** https://npsrv.uarichmountain.edu/NPStudent/ActivateAccount.aspx
- Header:** A dark red horizontal bar containing a "Help" button on the right.
- Logo:** The University of Arkansas Rich Mountain logo, featuring a shield with a building and the year "1983", followed by the text "University of Arkansas RICH MOUNTAIN".
- Text:** "Welcome to UA Rich Mountain Financial Aid Award system."
- Section Header:** "Activate Your Account"
- Form:** A label "Enter Your Student ID:" followed by a text input field and a "Submit" button.
- Footer:** A dark red horizontal bar with the text "The College Board. PowerFAIDS® Net Partner Version 24.3" on the right.

Next, you will see the following screen. Enter the answers in the section for Activate Your Account.

UA Rich Mountain Net Partner S x +

https://npsrv.uarichmountain.edu/NPStudent/ActivateAccount.aspx

Help

Welcome to UA Rich Mountain Financial Aid Award system.

Activate Your Account

Please Verify Your Identity

What is your UA Rich Mountain Student ID, numeric only?

What is your date of birth?

Security Questions

Please select and answer three unique security questions. We will ask you to answer these questions if you forget your log in information.

Security answers must meet the following criteria:

- Security answers must be a minimum of 4 characters.
- Security answers are case sensitive.
- You cannot use the same security answer more than once. All security answers must be unique.
- You cannot use part of the security question as your security answer.

Question 1:

What is the city where you were born? ▼

Answer 1:

Question 2:

What is the city where you were born? ▼

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You will then need to complete the three unique Security Questions. Remember to select questions that you will remember. These will be used if you forget your User Name or Password.

Security Questions

Please select and answer three unique security questions. We will ask you to answer these questions if you forget your log in information.

Security answers must meet the following criteria:

- Security answers must be a minimum of 4 characters.
- Security answers are case sensitive.
- You cannot use the same security answer more than once. All security answers must be unique.
- You cannot use part of the security question as your security answer.

Question 1:
What is the city where you were born?

Answer 1:
 Please answer security question 1.

Question 2:
What is the name of your first pet?

Answer 2:
 Please answer security question 2.

Question 3:
What is the city where you were born?

Answer 3:

Change Password

- Your password must be at least 9 characters long.
- Your password must contain at least one upper case and one lower case character.
- Your password must contain at least one number.
- Your password must contain at least one of these special characters: !@#\$%^&*()

Enter Your New Password:

Confirm Your New Password:

Submit Cancel

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After completing the Security questions, you will need to then go to the Change Password section and follow the requirements for setting up a password.

- Password must be at least 9 characters in length
- Contain one upper and lower case character
- Contain at least one number
- Contain at least one special character: !@#\$\$%^&*()

The screenshot shows a web browser window with the URL <https://npsrv.uarichmountain.edu/NPStudent/ActivateAccount.aspx>. The page is titled "Security Questions" and contains the following content:

Security Questions
Please select and answer three unique security questions. We will ask you to answer these questions if you forget your log in information.
Security answers must meet the following criteria:

- Security answers must be a minimum of 4 characters.
- Security answers are case sensitive.
- You cannot use the same security answer more than once. All security answers must be unique.
- You cannot use part of the security question as your security answer.

Question 1:
What is the city where you were born? [Dropdown menu]
Answer 1: [Text input] Please answer security question 1.

Question 2:
What is the name of your first pet? [Dropdown menu]
Answer 2: [Text input] Please answer security question 2.

Question 3:
What is the city where you were born? [Dropdown menu]
Answer 3: [Text input]

Change Password

- Your password must be at least 9 characters long.
- Your password must contain at least one upper case and one lower case character.
- Your password must contain at least one number.
- Your password must contain at least one of these special characters: !@#\$\$%^&*()

Enter Your New Password: [Text input]
Confirm Your New Password: [Text input]

Submit Cancel

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After setup is complete, you are given the following Welcome page.

The screenshot shows a web browser window with the URL <https://npsrv.uarichmountain.edu/NPStudent/PgHome.aspx>. The browser's address bar and tabs are visible at the top. Below the browser window is a dark red navigation bar containing a "Menu" icon on the left, the text "You are currently logged in as: Test Test" on the right, and a "Current Award Year:" dropdown menu set to "2019/2020" with "My Account", "Log Out", and "Help" buttons next to it.

The main content area features the University of Arkansas Rich Mountain logo, which includes a shield with the year "1983" and the text "University of Arkansas RICH MOUNTAIN". Below the logo, the text "Welcome to UA Rich Mountain Financial Aid Award system." is displayed. Underneath this is a section titled "Welcome Test" with the following text:

Thank you for applying for financial assistance at University of Arkansas Community College Rich Mountain (UA Rich Mountain). Once we receive all the documents we request from you, our financial aid staff reviews your file and determines the amount of student aid you are eligible to receive.

Your financial aid awards are credited to your account each semester and are automatically deducted from your institutional charges such as tuition, fees, books, and on-campus housing, if applicable. If the amount of financial aid awards exceeds your semester bill, the Business Office writes you a check for the excess amount. The refund check will be mailed to the address on file at UA Rich Mountain.

To the right of this text is a red-bordered box with a dark red header containing the text "2019/2020". The box contains the following text:

If you have never borrowed a Federal Student Loan before, you need to complete the entrance counseling and Master Promissory Note (MPN) before you can receive your Federal Student Loan funds. To complete the entrance counseling and MPN, go to <https://studentloans.gov/myDirectLoan/index.action>. You can login with your FSA ID that you used to complete the FAFSA. Once you complete these two documents, UA Rich Mountain will receive a copy and be able to finalize your eligibility.

If you have questions about your financial aid, you can contact the us as follows:

University of Arkansas Community College Rich Mountain
Financial Aid Office
1100 College Drive
Mena, Arkansas 71953

479-394-7622, ext. 1420, 1421, 1424
financialaid@uarichmountain.edu

At the bottom of the page, a dark red footer bar contains the text "The College Board, PowerFAIDS® Net Partner Version 24.3".

To access the Menu options, click the Menu on the screen and then you will see the below dropdown box with the following options:

- Documents & Messages
- Forms
- Awards
- Accept Awards
- Disbursements
- Lifetime Awards
- Loan History

Home - UA Rich Mountain Net P... PowerFAIDS Net Partner Manager X +

https://mpsv.ua-richmountain.edu/NPStudent/PgHome.aspx

Apps UA-ONCE Student L... Home | UA Rich Mo... Forever GI Bill - Har... Home Page PowerFAIDS Resour... FSA E-Training Web... Course: Default Pre... Education Service... PowerFAIDS Net Par...

You are currently logged in as: **Test Test**

Current Award Year: 2019/2020 My Account Log Out Help

Home

- Documents & Messages
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Welcome to UA Rich Mountain Financial Aid Award system.

Welcome Test

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Your Documents

Document	Required For	Status	Status Date	Message
Student Statement of Understanding	Packaging	Not Received	7/2/2019	
Financial Aid Application	Packaging	Not Received	7/2/2019	

[Get More Documents](#)

2019/2020

If you have never borrowed a Federal Student Loan before, you need to complete the entrance counseling and Master Promissory Note (MPN) before you can receive your Federal Student Loan funds. To complete the entrance counseling and MPN, go to <https://studentloans.gov/myDirectLoan/index.action>. You can login with your FSA ID that you used to complete the FAFSA. Once you complete these two documents, UA Rich Mountain will receive a copy and be able to finalize your eligibility.

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https://mpsv.ua-richmountain.edu/NPStudent/PgHome.aspx The College Board, PowerFAIDS® Net Partner Version 24.3

The following page will display if you are missing documents. It will display on the Main page as you login. If it does not, click on Menu and then Documents & Messages.

You can upload these documents once you complete them or mail them to the Financial Aid Office.

Home - UA Rich Mountain Net P... PowerAIDS Net Partner Manage...
 https://npsrvuarichmountain.edu/NIPStudent/PgHome.aspx
 App: UA-ONCE Student L... Home | UA Rich Mo... Forever GI Bill - Har... Home Page PowerAIDS Resour... FSA E-Training Web... Course: Default Pre... Education Service... PowerAIDS Net Par...
 Menu You are currently logged in as: **Test Test**
 Current Award Year: 2019/2020 My Account Log Out Help



University of Arkansas

RICH MOUNTAIN

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Your Documents				
Document	Required For	Status	Status Date	Message
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Financial Aid Application	Packaging	Not Received	7/2/2019	

[Get More Documents](#)

2019/2020

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Awards

To view the Awards offered to you and the Cost of Attendance, click on Menu and then click Awards. You will see an image similar to the below.

Menu ☰
Current Award Year: 2019/2020 ▼ [My Account](#) [Log Out](#) [Help](#)

Budget Category	Amount	Budget Category	Amount
Fees	\$585.00	Other	\$4,500.00
Tuition	\$1,079.00	Transportation	\$2,556.00
Room & Board	\$6,966.00	Total Indirect Costs	\$7,056.00
Books & Supplies	\$325.00		
Total Direct Costs	\$8,955.00		

The following funds are available to you:

Your Resource Information	
Resources	Amount
Student Contribution	\$0.00
Total Resources	\$0.00
Remaining Need	\$16,011.00

The following funds are available to you. Please accept/decline the following funds:

Your Award Information		
	Spring 2020	Total
Fall 19		
\$6,799.00	\$6,799.00	\$13,598.00

The below are scholarships and grants offered to you for the academic year:

Grants and Scholarships					
Award	Fall 19	Spring 2020	Total	Message	Documents
Federal Pell Grant	\$1,549.00	\$1,549.00	\$3,098.00		
Total	\$1,549.00	\$1,549.00	\$3,098.00		

The following budget reflects your cost of attendance:

Net Cost
Cost of Attendance Minus Total Grants and Scholarships
\$12,913.00

The following loans are available to you. Please note this is a loan and it has to be paid back. You will need to accept/decline the below award.


Loans							
Award	Fall 19 Gross	Fall 19 Net	Spring 2020 Gross	Spring 2020 Net	Total Gross	Total Net	Message
Federal Direct Subsidized Loan	\$2,250.00	\$2,227.00	\$2,250.00	\$2,227.00	\$4,500.00	\$4,454.00	Click to View Message
Federal Direct Unsubsidized Loan	\$3,000.00	\$2,969.00	\$3,000.00	\$2,969.00	\$6,000.00	\$5,938.00	Click to View Message
Total	\$5,250.00	\$5,196.00	\$5,250.00	\$5,196.00	\$10,500.00	\$10,392.00	

Accept Awards

You will need to Accept or Decline the awards that you are offered. In order to do this, click on Menu and then click Awards. You will see image similar to below. You will need to click on Accept or Decline for each award.

You have the option on the Loans to accept/decline or reduce amounts offered.

Menu =
Current Award Year: 2019/2020



Welcome to UA Rich Mountain Financial Aid Award system.

Accept Awards

We have completed our review of your financial aid application and are pleased to offer you the following sources of assistance for this academic year:

Direct Costs	
Budget Category	Amount
Fees	\$585.00
Tuition	\$1,079.00
Room & Board	\$6,966.00
Books & Supplies	\$325.00
Total Direct Costs	\$8,955.00

Indirect Costs	
Budget Category	Amount
Other	\$4,500.00
Transportation	\$2,556.00
Total Indirect Costs	\$7,056.00

Below are the resources available for the academic year:

Your Resource Information	
Resources	Amount
Student Contribution	\$0.00
Total Resources	\$0.00
Remaining Need	\$16,011.00

Listed below are the awards offered for the academic year:

Your Awards					
Award	Fall 19	Spring 2020	Total	Message	Status
Federal Pell Grant	\$1,549.00	\$1,549.00	\$3,098.00		Accepted
Federal Direct Subsidized Loan	<input type="text" value="2250"/>	<input type="text" value="2250"/>	\$4,500.00	Click to View Message	Pending <input type="button" value="v"/>
Federal Direct Unsubsidized Loan	<input type="text" value="3000"/>	<input type="text" value="3000"/>	\$6,000.00	Click to View Message	Pending <input type="button" value="v"/>
Total	\$6,799.00	\$6,799.00	\$13,598.00		<input type="button" value="Decline All"/> <input type="button" value="Accept All"/>

If you have questions about this process or your financial aid that is available, please contact the Financial Aid Office at:

Email: financialaid@uarichmountain.edu

Phone: 479-394-7622 ext. 1420, 1421, or 1424

